

## Strategic Risk Register OVERVIEW

	RISK	OWNER	INF	IERENT R	ISK	RESIDUAL RISK			
	Nion	OWNER	Likelihood	Impact	Total	Likelihood	Impact	Total	
SR1	Risk that there is a lack of adequate business continuity and recovery arrangements, leading to major internal and/or external disruption to services in the event of an incident (i.e. major ICT fail, fire etc), resulting in injury and/or loss of life and/or reputation	Strategic Director of Environment and Corporate Services	3	4	12	3	3	9	
SR2	Risk that there is a lack of robust civil contingency arrangements established leading to a failure to respond appropriately to a major incident (e.g. flooding, terrorism etc) resulting in injury and/or loss of life	Chief Executive	4	4	16	3	3	9	
SR3	Risk that there is a lack of external funding and/or income generated leading to a reduction in the financial resources available for service provision and/or to fund corporate objectives resulting in not being able to delivery services or being financially solvent	Strategic Director of Environment and Corporate Services	2	3	6	2	2	4	
SR4	Risk that the Council does not attract suitable or capable staff or resources or there is a high sickness level or there are capacity issues from contractors and suppliers leading to a high number of vacancies or staff available resulting in poor service provision	Chief Executive	3	3	9	3	2	6	
SR5	Risk that the Council does not follow its own governance procedures leading to failure to deliver services and/or value for money and/or it can be challenged through a legal	Chief Executive	2	3	6	2	2	4	



	RISK	OWNER	INH	IERENT R	ISK	RESIDUAL RISK			
		OWNER	Likelihood	Impact	Total	Likelihood	Impact	Total	
	process leading to service delivery issues and/or reputation damage and/or criminal charges								
SR6	Risk that partnerships with key stakeholders are not developed or maintained leading to a failure to deliver shared outcomes and a lack of delivery to the public resulting in service delivery issues and/or reputational damage	Chief Executive	2	2	4	1	2	2	
SR7	Risk that adequate data sharing and data security arrangements are not implemented leading to an increase in cyber-attacks resulting in service disruption or data loss or damage	Strategic Director of Environment and Corporate Services	3	4	12	2	3	6	
SR8	Risk that the Council does not establish effective strategic communication arrangements leading in the public not being informed about Council activity resulting in reputational damage	Chief Executive	3	3	9	2	3	6	
SR9	Risk that the Council does not lead by example and manage the ongoing impact of climate change leading to a lower than anticipated reduction in carbon output	Chief Executive	2	3	6	2	2	4	
SR10	Risk that new legislation or external factors cause negative financial or reputational impact on the Council leading to a reduction in service provision (i.e., Environment Bill) resulting in service delivery issues and/or reputational damage	Chief Executive	3	4	12	3	3	9	



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	<b>Direction of Travel</b>		
SR1-Business Continuity Risk that there is a lack of adequate business continuity and recovery arrangements, leading to major internal and/or external disruption to services in the event of an incident (i.e. major ICT fail, fire etc), resulting in injury and/or loss of life and/or reputation	Strategic	<ul> <li>Inability to deliver key/critical services e.g.benefits, refuse collection, homelessness applications, emergency repairs.</li> <li>Reduction in access channels available to residents / customers i.e. contact centre, customer services, telephony</li> </ul>	Tikelihood 12 Impact	Pood   9   Impact	Remains the same		
Current Treatments and Controls	<ul> <li>Business Continuity Planning</li> <li>IT Disaster Recovery Plan</li> <li>Website hosted externally</li> <li>Off-site data back-up arrangements</li> <li>Stand-by generator for ICS building</li> <li>Cloud based telephony infrastructure</li> <li>Contingency planning for failure of major contractor</li> </ul>						
Risk Owner	Strategic Director of Environment and Corporate Services						
Planned Future Actions and Responsible Officer(s).	Description: Link to work regarding concurrent incidents Link to workforce mental health  Responsible Officer: Head of Strategic Support Orgnaisational Development Manager						



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel			
SR2-Civil Contingencies Risk that there is a lack of robust civil contingency arrangements established leading to a failure to respond appropriately to a major incident (e.g. flooding, terrorism etc) resulting in injury and/or loss of life	Strategic	<ul> <li>Inability to respond to affected peoples' basic needs (food, shelter etc)</li> <li>Adverse effect on the local economy</li> <li>Major reputational damage and loss of public confidence</li> <li>Extending the recovery phase longer than necessary</li> <li>Dealing with the COVID pandemic will have a negative effect on the management of concurrent incidents</li> </ul>	Tikelihood Impact	Pin pood	Remains the same			
Current Treatments and Controls	<ul><li>Appropriate el</li><li>Regular testin</li><li>Training and a</li><li>24/7 call-out a</li><li>Participation il</li></ul>	<ul> <li>Participation in the Local Resilience Partnership and Forum (LRP and LRF)</li> <li>Appropriate emergency and incident planning in place</li> <li>Regular testing and exercising of emergency plans</li> <li>Training and awareness for relevant staff</li> <li>24/7 call-out arrangements for senior managers (SLT / CLT)</li> </ul>						
Risk Owner	Chief Executive							
Planned Future Actions and Responsible Officer(s).	<u>Description</u> :	<u>e</u> :						



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel			
Risk that there is a lack of external funding and/or income generated leading to a reduction in the financial resources available for service provision and/or to fund corporate objectives resulting in not being able to delivery services or being financially solvent	Strategic	<ul> <li>Inability to meet demand for services</li> <li>Inability to meet statutory duties</li> <li>Ceasing or reducing some services</li> </ul>	Tikelihood   Pinch   P	Tikelihood Impact	Remains the same			
Current Treatments and Controls	<ul> <li>Treasury Ma</li> <li>Budget and</li> <li>Production a</li> <li>Maintenance</li> <li>Monitor, cor</li> <li>Monitor the</li> </ul>	Monitor, consider and respond to government proposals affecting budgets and/or income						
Risk Owner	Strategic Direc	tor of Environment and Corporate	Services					
Planned Future Actions and Responsible Officer(s).	Description: Further explora Exploring onle	Target Date: December 2022						



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel				
Risk that the Council does not attract suitable or capable staff or resources or there is a high sickness level or there are capacity issues from contractors and suppliers leading to a high number of vacancies or staff available resulting in poor service provision	Strategic	<ul> <li>Inability to meet demand for services</li> <li>Inability to meet statutory duties</li> <li>Ceasing or reducing some services</li> </ul>	Impact	Tikelihood   6   1   1   1   1   1   1   1   1   1	Remains the same				
Current Treatments and Controls	Seeking gui     Councils Ne	<ul> <li>Benchmarking with other Districts</li> <li>Seeking guidance from established organisations such as Jobs Go Public, East Midlands Councils, District Councils Network and Logal Government Association – especially relating to services which are hard to recruit to</li> <li>Marketing the Council / Local Authority</li> </ul>							
Risk Owner	Chief Executiv	е							
Planned Future Actions and Responsible Officer(s).	Description: Internal review	· · · · · · · · · · · · · · · · · · ·	oonsible Officer: Inisational Development ager	Target Date: August 2022					



Risk Code and Title	Primary Risk Type	Potential Consequen	ces Inherent Risk Matrix		dual (Current) Risk Matrix	Direction of Travel		
SR5 – Governance Risk that the Council does not follow its own governance procedures leading to failure to deliver services and/or value for money and/or it can be challenged through a legal process leading to service delivery issues and/or reputation damage and/or criminal charges	Strategic	<ul> <li>Financial damage</li> <li>Reputational damage</li> <li>Not complying with legislation</li> </ul>	Pood Impact	Likelihood	4 Impact	Remains the same		
Current Treatments and Controls	<ul> <li>Annual review of the constitution</li> <li>Ensure that the Council's processes address the governance requirements</li> <li>Established governance arrangements for Risk Management, Performance Management, Projects and Programme Management</li> <li>Modern.gov – good democratic governance</li> <li>Annual governance statement</li> <li>Internal audit programme</li> </ul>							
Risk Owner	Chief Executiv	e						
Planned Future Actions and Responsible Officer(s).	Description:	<u> </u>	Responsible Officer:		Target Date:			



Risk Code and Title	Primary Risk Type	Potential Consequence	es Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel				
SR6 – Partnerships Risk that partnerships with key stakeholders are not developed or maintained leading to a failure to deliver shared outcomes and a lack of delivery to the public resulting in service delivery issues and/or reputational damage	Strategic	Reputational Damage     Lack of joined up working     Damage to relationships with partners		Impact	Remans the same				
Current Treatments and Controls	<ul> <li>Up to date co</li> <li>Six monthly p</li> <li>Community S</li> <li>Consider Par</li> <li>Maintian rela</li> </ul>	Joint working with key organisations with clearly identified terms of reference and joint outcomes  Up to date contact details within partner organisations  Six monthly parish clerk meetings  Community Safey Partnership Review  Consider Partnership Register  Maintian relationships  Strategic Partner reviews							
Risk Owner	Chief Executiv	е							
Planned Future Actions and Responsible Officer(s).	Description:	Re	esponsible Officer:	Target Date:					



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel		
SR7 – Data Security Risk that adequate data sharing and data security arrangements are not implemented leading to an increase in cyber- attacks resulting in service disruption or data loss or damage	Strategic	<ul> <li>Ineffective processes sharing data with other agencies / authorities leading to data breacht and the sharing to data breacht and the sharing to data breacht and the sharing leading to data breacht and the sharing agencies of public confider and the sharing processes are people possibly taking documents home</li> </ul>	hes and nce fines the and	Tikelihood Impact	Tikelihood	Remains the same		
Current Treatments and Controls	<ul> <li>Annual IT he</li> <li>Data protect</li> <li>Data Protect</li> <li>IT security p</li> <li>Policies are</li> <li>Information</li> <li>Checking th</li> </ul>	Information sharing agreements in place with key agencies and authorities Annual IT health checks including penetration testing Data protection training and awareness for staff and councillors Data Protection Impact Assessment form developed and circulated IT security policies in place Policies are reviewed on a regular basis Information Security Group established with CLT Checking the location of data storage post Brexit – EU / UK						
Risk Owner	Strategic Direc	rategic Director for Environment and Corporate Services						
Planned Future Actions and Responsible Officer(s).		Recruit into vacant Data Protection and Information Security Officer  Head of Customer Experience  June 2022						



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		ual (Current) sk Matrix	Direction of Travel		
SR8 – Communication Risk that the Council does not establish effective strategic communication arrangements leading to the public not being informed about Council activity resulting in reputational damage	Strategic	<ul> <li>Reputational damage</li> <li>Adverse media cover</li> <li>Damage to relationsh with partners</li> <li>Damage to staff more</li> </ul>	rage nips	Ping Ping Ping Ping Ping Ping Ping Ping	Likelihood	6 Impact	Remains the same		
Current Treatments and Controls	<ul> <li>Communica</li> <li>Regular mode</li> <li>Continue to</li> <li>'Horizon scalar of the Corpode</li> <li>Joint workin</li> </ul>	<ul> <li>Adequately staffed and experienced corporate communications team</li> <li>Communications Strategy and Plan in place</li> <li>Regular monitoring of all media sources</li> <li>Continue to expand social media use and reach</li> <li>'Horizon scanning' for potential communication issues at each Corporate Leadership Team meeting and as part of the Corporate Delivery Plan setting</li> <li>Joint working with LCC Comms</li> <li>Montitor the effectiveness of communications channels and posts</li> </ul>							
Risk Owner	Chief Executiv	е							
Planned Future Actions and Responsible Officer(s).	Description: Completion of Communicatio	the actions within the ns Plan		sible Officer: nications Manager		Target Date: March 2023			



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Res Matrix		ual (Current) sk Matrix	Direction of Travel	
SR9 – Climate Change Risk that the Council does not lead by example and manage the ongoing impact of climate change leading to a lower than anticipated reduction in carbon output	Strategic	Reputational damage     Environmental dama		Impact	Likelihood	4 Impact	Remains the same	
Current Treatments and Controls	<ul><li>Climate Cha</li><li>Caring for th</li><li>Delivery of t</li></ul>	<ul> <li>Cabinet pledge regarding climate change</li> <li>Climate Change Action Plan</li> <li>Caring for the Environment as a Corporate Strategy Theme and associated actions</li> <li>Delivery of the new Strategy</li> <li>Climate Action Board established</li> </ul>						
Risk Owner	Chief Executive							
Planned Future Actions and Responsible Officer(s).	Description: Completion of Action Plan	the Climate Change   Responsible Officer:   Strategic Director - Commercial Development, Asset and Leisure   Target Date   March 202						



Risk Code and Title	Primary Risk Type	Potential Consequen	ces	Inherent Risk Matrix	Residual (C Risk Ma		Direction of Travel
SR10 – External Factors Risk that new legislation or external factors cause negative financial or reputational impact on the Council leading to a reduction in service provision (i.e., Environment Bill) resulting in service delivery issues and/or reputational damage	Strategic	<ul> <li>Financial damage</li> <li>Reputational damage</li> <li>Not complying with legislation</li> </ul>	700 4:10 A:1	Impact	Likelihood	9 pact	Remains the same
Current Treatments and Controls	<ul> <li>Monitoring legislation through Parliament</li> <li>Liaise with other Districts</li> <li>Reviewing and understand the financial implications</li> <li>Brief Cabinet</li> </ul>						
Risk Owner	Chief Executiv	е					
Planned Future Actions and Responsible Officer(s).	Description: Environment A  Elections Bill - Supported According to the programme leg	monitoring  monitoring  monitoring  mommodation	Spaces / He Services Head of Str	e Officer: eansing and Open ead of Regulatory ategic Support stomer Experience	Targe Ongo	et Date: ing	